



Technology Services Partner for Small Business

Serving 20 Metropolitan Areas

IT Solutions to Challenges in Small Businesses

Managing a small business takes a broad range of skills and experience. There are always competing pressures on your time and resources, and you always have to watch your spending.

Having smooth-running and secure information technology (IT) systems can help your business be successful. A work environment based on reliable technology infrastructure promotes productivity, communications and effectiveness. Making sure that all of this happens can be a big challenge however, particularly when you don't have the expertise on staff to do the job.

All Covered, the leading IT services provider for small business, can help enable your business success by helping you effectively use and manage your technology systems. We offer a range of technology services that can help you address these challenges and come out ahead of your competition.

Why All Covered?

All Covered delivers services using a team approach. Your technology needs will not be tied to the limitations of a 'break/fix' IT person, as often happens with small service providers. Instead, as an All Covered client, you will find a team of technology experts and customer service professionals working with you to deliver the best IT services and customer care the industry has to offer.

Our highly skilled consultants have the business and technical experience to address your needs. Our team can deliver services locally or in any of the major metropolitan areas across the U.S.



IT Services for Small Business

All Covered offers a full range of IT services, customized to your needs, for an affordable fixed monthly fee. From day-to-day troubleshooting to strategic long term planning, we have you all covered.

All Covered Care is our premier service designed to address your ongoing IT management and support needs. The service provides maintenance of systems and networks that, when proactively monitored and managed, will reduce the exposure to many common problems that IT environments experience due to neglect or the security issues inherent from using the Internet. Elements of All Covered Care include:

- Proactive Management and Support
 - On-site support
 - Secure Remote Access
 - Remote Monitoring
- All Covered Procurement
- All Covered Client Portal
- Technology Planning and Strategic Business Reviews

Additional Services

In addition to our proactive support and management, we have additional services that are recommended.

All Covered Security includes several modules to help you secure and protect your communications:

- Email Protection — stop spam and viruses from your inbox
- Email Archive — store, search and archive all emails
- Email Encryption — securely send your email messages
- Instant Messaging Protection — stop spam and viruses from IM
- Web Protection — block malicious web or inappropriate content

All Covered Backup is an ideal solution for secure, offline backup and recovery of your company's critical data.

What Our Customers Say

Our clients include manufacturing companies, insurance and marketing agencies, non-profit organizations, law, architectural and engineering firms and virtually everything in between. But don't take our word for it, read what some of our customers say about All Covered and our services.



"We are a company with a strong commitment to enhancing our firm's productivity through technology. All Covered has really fit the bill for us."

— *Engineering Company*

"All Covered consultants are knowledgeable, professional, courteous – a pleasure to have as part of our business team."

— *Non-Profit Organization*

"All Covered provides customized attention to our critical needs and is a trusted partner."

— *Biotechnology Firm*

"We LOVE working with All Covered. Our ACC consultant is extremely technically experienced and personable – a tough combination to find."

— *Law Firm*

"All Covered is a trusted partner that dependably contributes to the overall success of our business."

— *Financial Services Company*

"All Covered's consulting team upgraded our security firewall, and they continue to provide proactive monthly maintenance for all of the PCs in our firm."

— *Manufacturing Company*



About All Covered's Consultants

Our information technology consultants have many years of experience supporting small businesses and their specific needs. Our knowledge spans all versions of Microsoft Windows (Server and Desktop), Exchange, Apple technologies, wired and wireless networking technologies, security, mobility solutions, moves, project management and deployment.

In addition, we have experience with major technologies from companies such as IBM, HP, Cisco, Symantec, Dell and have many resources and partnerships within the community to ensure we provide you with the best possible solution for your situation. Striving to stay ahead of the learning curve with new technology, we are your business partner and look forward to meeting with you to assess your technology needs.

Our Approach

After listening to your business goals, we create a custom plan that maps your IT needs to your objectives and your budget.

Our service team consists of Technical Consultants for your day-to-day needs, Client Operations Representatives for client communications and scheduling, Principal Consultants for larger technical projects, a Consulting Services Director or Managing Consultant for your overall business issues, a Central Services organization for remote support capabilities and a 24x7 emergency support hotline.

We document your network, servers and infrastructure equipment in our secure system, where you have access via our Client Portal. Our tools and service approach are built on our vast customer experiences over the last decade.



Certified Technical Experts

Our business and your satisfaction depends on our people and our processes. That's why we choose our teams carefully. All Covered consultants are highly skilled, full-time employees and are continually trained in computer and network technologies. Our certifications include:

Microsoft Gold Certified Partner

- Small Business Specialist
- Project Management Certified
- Security Certified



Coverage Areas

We provide a range of IT Consulting Services including Network Assessment and Documentation, Computer Hardware/Software Support, Network Administration, Project Planning and much more.

We service clients in and around Atlanta, Boston, Chicago, Dallas, Denver, Houston, Los Angeles, Minneapolis, Orange County, Philadelphia, Phoenix, Sacramento, San Diego, San Francisco Bay Area, Seattle, St. Louis, Tri-state (New York City, New Jersey and Connecticut) and Washington, D.C.

For more information, please contact us at:

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