



A division of Konica Minolta Business Solutions USA Inc.

## All Covered Client Portal

The Client Portal gives clients unequalled access to all aspects of All Covered's services.

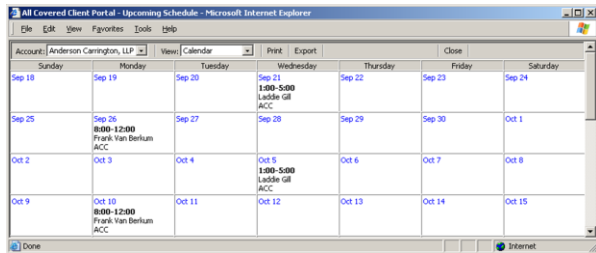
"The Client Portal is very easy to use and I find it very intuitive. It is also great for me as administrator of the system to just list my action items and have responses back from the team for advice, remote assistance or action items scheduled for the regular on-site visit. All Covered has been great in tailoring the client portal to how we use it as a client."

T. Patrick Brennan  
Senior Director of Properties  
The Georgia Trust for Historic Preservation

### Access Key Information

The Client Portal provides access to key information about your services with All Covered and your IT environment. You can securely access this information 24x7, from any computer, as long as you have a browser.

Access information such as: upcoming schedules, technical Guidebook, Client Service Reports, past charges, invoices and statements, All Covered Care checklist, task lists, network diagrams, proposals, and much more.



View Your Upcoming Schedule

### Learn from Experts

Get exclusive access to All Covered white papers, articles and technology discussions that may affect your business. Listen to past web seminars on a variety of topics or learn the difference between techno hype and practical application.

A one-stop, secure website that allows clients to access information, communicate and learn.

### Extend Your Partnership with All Covered

Take your partnership with All Covered to a new level by actively using the All Covered Client Portal to access key services information, communicate more effectively and learn about technology topics that affect your business. This tool is available at no additional cost for All Covered clients.

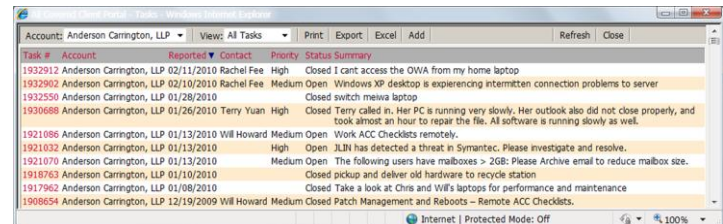


Client Portal Home Page

### Communicate Collaboratively and Enter Requests

In addition to contacting All Covered via phone, the Client Portal has a unique method for multi-person conversations – think of them as a flexible, interactive discussion center. Start a conversation regarding a support request, scheduling question or any other topic and it will automatically be routed to your account team and the appropriate person will reply to the conversation where everyone that can view the response. This method can be more effective than emailing.

Users can enter Support Requests or Tasks into the Client Portal and track the status until the issue is resolved.



Keep Track of Support Requests, Conversations or Tasks

Contact All Covered Toll-Free Nationwide at (866)446-1133 or visit [www.allcovered.com](http://www.allcovered.com)

© 2011 All Covered, Inc. All rights reserved.

All Covered is a registered trademark of All Covered, Inc.

Konica Minolta is a trademark of KONICA MINOLTA HOLDINGS, INC.

All other trademarks are the property of their respective owners.

IT Services for Your Business