



Email Protection Service

Complete Spam, Virus, and Content Filtering

Email Protection Service, powered by Postini, helps clients see an immediate return on investment through reduced network resources, increased user productivity, and dramatic reduction of spam and viruses reaching user email boxes.

“Since we started using All Covered’s Email Protection Service, we have seen a dramatic decrease (98%–99%) in the amount of spam that reaches our users’ email boxes. More importantly, we’ve experienced an increase in our network bandwidth because the emails are filtered before they reach our mail server. We couldn’t be happier with the service.”

Karen Marshall,
Network Administrator
Wilke, Fleury, Hoffelt, Gould & Birney



Comprehensive Email Protection for Business

Spam, phishing scams, and email-based virus attacks continue to plague companies by hindering user productivity and draining email server and network resources. The CAN-SPAM Act has not hampered the efforts of spammers. In fact, spam continues to increase despite the legislation, mainly because of the difficulty in prosecuting these spammers, many of whom are located in foreign countries.

Another silent killer of server and network resources are malicious connection attacks such as denial of service (DoS) or intrusion attacks such as directory harvest (DHA).

All Covered’s Email Protection Service offers a level of protection that stops malicious attacks and unwanted probes, dramatically reduces spam and viruses, provides real-time monitoring and reporting, and ensures no messages are lost during an unexpected mail server outage.

At All Covered, we believe email protection should include these key components:

- Multi-layered protection to address a wide variety of threats
- Accurate spam and content filtering to minimize false positives
- Secure delivery of valid emails so confidential information is protected
- Reliable and robust architecture for rapid and assured email delivery
- Monitoring, management, and reporting capabilities for fine tuning of the service for each client

Comprehensive Email Protection

All Covered's Email Protection Service is powered by Postini, the award winning, industry leader of email security and management solutions.

Email Protection Service provides comprehensive email protection through spam, virus, phishing, and content filtering.

In addition, it protects the client's email system from a wide range of attacks and includes tools to regulate email delivery and monitor email traffic.

How it Works

Incoming email is processed in real-time through Postini's patented technology which separates spam and viruses from legitimate email. Valid email is passed through to the recipient and questionable email is sent to a user-specific quarantine.

The service monitors mail connections and prevents malicious attacks such as denial of service (DoS) and directory harvest attacks (DHA) from ever reaching the client's network thereby saving precious email server and network resources.

Attacks and unwanted probes are automatically rejected in real time at the connection level.



Email Protection Service

About All Covered

All Covered is the only nationwide information technology (IT) outsourcing services company that focuses solely on the unique computing, networking, and application needs of small/mid-size businesses and branch offices of larger companies. Serving thousands of organizations across every major industry, the company helps clients achieve their business objectives by lowering the cost and maximizing the performance of their IT systems. All Covered's broad geographic reach, extensive knowledgebase, automated systems, proven methodology, and preferred vendor relationships meet the IT planning, design, procurement, implementation, maintenance, and management requirements of both single- and multi-location businesses.

Accurate and Reliable

Email Protection Service utilizes multi-layer threat protection to address the widest possible range of threats. The service can dramatically reduce the amount of spam, viruses, and phishing scams so they don't affect user productivity.

A robust network architecture with redundancy provides load balancing so email is delivered reliably.

The service includes:

- A user-viewable quarantine where individual settings can be set such as spam level (5 categories of filters), approved and blocked senders, and notification timelines
- Spooling of mail in the event of a mail server outage
- Finance and legal industry-specific heuristics identifies legitimate email and filters it less rigorously to assure delivery of valid messages and reduce falsely quarantined messages
- Global settings that adhere to company policies—content management via keywords and phrases; blocked and approved senders and domains (black and white lists); control over message and attachment sizes
- Email aliases at no extra cost
- Easy customization so it meets the individual needs of each client
- Automatic and seamless updates and upgrades against the latest threats

Secure and Compliant

Email is processed and passed through the service, so confidential information is protected and not viewable by anyone, but the recipient.

In addition, the email processing does not affect the performance of mail delivery so latency is not an issue.

Postini is WebTrust certified and is also SAS70 Type II compliant, so even the most regulated industries, such as legal, financial, and healthcare can be assured of security and confidentiality.

Monitor, Manage, and Report

Once the service is set up, email connections and traffic are monitored by All Covered.

Reports on the amount of traffic, spam, and viruses are sent to clients on a regular basis so fine tuning can be done to address specific needs.

In the event of a mail server outage, mail spooling, or connection level attack, a notification is sent to All Covered and a client contact, if necessary. Then a consultant will begin to diagnose the problem and take appropriate action to resolve the issue.

All Covered's Email Protection Service provides a comprehensive solution that addresses today's email security and management challenges in a cost-effective, seamlessly integrated, and easily managed fashion.

Contact All Covered Toll-Free Nationwide at (866) 446-1133 or visit www.allcovered.com

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