

Cleveland

- Managed IT Services
- IT Projects
- Cloud Services
- Assessments
- Vertical Applications



The #1 Choice in IT Services

Quality Service, Higher Productivity and Greater Access. Konica Minolta's All Covered team of Managed IT Services, Strategy, Project and Cloud Professionals, deliver on how you need to do business – from the bizhub, through network technologies and into the cloud.

"We had gotten to the point in the evolution of our technology that one of my architects frequently had to stop project work to work on technology issues, and project work was suffering. I didn't get into this business to worry about keeping computers running. Your responsive help desk service has been a God-send, and something we weren't receiving from our previous provider."
[Owner, North Suburbs Architectural](#)

"Over the years, All Covered has done a great job of gaining credibility with my staff, school board and the education community as a whole. Today, we are partners in every sense of the word: from piloting new instructional technologies to day-to-day network administration and support. Working with All Covered has allowed our internal IT staff to focus on facilitating the growing use of technology in our District."
[Superintendent, North Shore School District](#)

An Award Winning Team Providing Unmatched Service and Technology

A worldwide leader for over 100 years, Konica Minolta is achieving similar prestige with its All Covered IT Services Division locally and throughout the United States. Since 1997, All Covered has been a leader in IT Service Management and Support. You can benefit from a one-stop IT resource for all your office and production systems.

Experience

By working in a collaborative and communicative way, we make All Covered easy to understand while delivering excellent technology support for your business.

- Access to 500 Certified Technical Experts
- Access to Certified Vendor Partnerships
- Reduce Operating Costs
- Procurement Power of a Fortune 500 Company
- Improve Employee Productivity
- Reduce Operating Costs
- Control IT Expenses
- Reduce Downtime

All Covered ensures technology takes your business in the right direction. Our commitment to value, expertise and resources takes the hassle out of the management and maintenance of your critical technology systems. Because your results are our number one priority, we continue to grow as the only nationwide technology service partner that focuses solely on the unique computing, networking, document and application needs of businesses.



Get More from Your Technology

Your business will be enhanced with IT solutions customized for your benefit and return-on-investment only achievable by the Konica Minolta and All Covered professional team. All Covered's cross-platform expertise in both Mac and PC environments, has made us a trusted advisor to the Creative and Educational industry in Cleveland.

IT Projects

We handle all the details. From planning to punch list, your dedicated project manager will ensure the successful completion of each project – on time and on budget.

- Virtualization & Storage
- Cloud Readiness & Migrations
- Active Directory & Microsoft Exchange
- Security, Spam & Compliance
- Backup Solutions
- Hosting & Colocation
- Office Relocation & Moves
- WAN & Remote Services
- Disaster Preparedness
- Cabling

Managed IT Services

We're always there for you. Our All Covered Care Program takes the hassle out of managing and maintaining critical IT systems. Choose a customized support plan that satisfies your users, business requirements and technical needs.

- IT Strategy, Budget & Planning
- Proactive Management
- Phone & Remote Support
- 24/7 Onsite Emergency Response
- IT Staff Augmentation
- Client Self Service Portal

Assessments & Technology Plans

We give you the power of really understanding your IT system and needs in the technical, business and operational areas. An assessment with our certified engineers is the perfect way to kick off a solid business relationship. Focus areas include:

- Network & Infrastructure
- Bandwidth & Applications
- IT Staff, Policy & Structure
- Security & Threats
- Users & Training Survey
- Compliance

Vertical & Application Solutions

We inspire our customers' passion and demonstrate hard cost savings with Konica Minolta's product excellence aligned with today's leading applications partnerships. The results are turn-key solutions specific to your industry.

- Health Care
- Education
- Legal
- Creative/Graphic Arts
- Document Automation
- Business Intelligence
- Forms & Imaging
- SharePoint & .net

Cloud Services

With Cloud Services you can work from anywhere, no hardware required. Experience the convenience of our many cloud offerings via hardened data centers across the nation. Let us help you learn about the cloud – ask us for a cloud assessment.

- Backup for Servers/Workstations
- Server & Application Hosting
- Email, CRM & SharePoint
- Business Continuity



"Our previous IT company had been with us for a long time, but issues were going unresolved, resulting in downtime, and I needed to make my staff happy. I'm here to tell you, IT is best provided by All Covered – since we've had you in our lives, my staff has been singing your praises...." **Executive Director, Non-Profit Organization**

"A few years ago we decided to make a change in support providers and chose All Covered because of their cross-platform expertise, Creative firm experience, and solid reputation. I was worried about the transition, but All

Covered made it fairly painless. We rely on All Covered as a trusted advisor and highly recommend them." **Vice President, Advertising Agency**

"Every day our technology has to be up and running to support our highly mobile staff. In All Covered we found a partner that had a better model for us. Their team is fantastic, jumping all over any problems, even on weekends. I'd encourage anybody to talk to All Covered..." **Partner, Security Firm**



All Covered

IT SERVICES FROM KONICA MINOLTA

Chicago Sales (866) 446-1133

Main Office

9150 South Hills Boulevard, Suite 125,
Broadview Heights, OH 44147

Branch Office

9150 South Hills Boulevard, Suite 100, Broadview Heights, OH 44147

All Covered Corporate Headquarters: 1051 East Hillsdale Boulevard, Suite 510, Foster City, CA 94404

Contact All Covered Toll-Free Nationwide at [866-446-1133](tel:866-446-1133) or visit www.AllCovered.com

PARTNERSHIP

Konica Minolta can help give shape to your ideas and partner with you to achieve your corporate objectives. Contact us to realize opportunities in:

Information Management

Enterprise Content Management (ECM)
Document Management
Automated Workflow Solutions
Business Process Automation
Security and Compliance
Mobility

IT Services

Application Services
Cloud Services
IT Security
Managed IT Services
IT Consulting & Projects

Technology

Office Multifunction Business Solutions
Commercial and Production Printers
3D Printers
Wide Format Printers
Laptops, Desktops and
Computer Hardware

Servers and Networking Equipment
Optimized Print Services (OPS)
Facilities Management



KONICA MINOLTA

KONICA MINOLTA BUSINESS SOLUTIONS U.S.A., INC.
100 Williams Drive, Ramsey, New Jersey 07446

CountOnKonicaMinolta.com

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