



All Covered 
IT SERVICES FROM KONICA MINOLTA

ALL COVERED SOFTWARE APPLICATIONS TACTICAL (SWAT) TEAM SERVICES



LET ALL COVERED'S SOFTWARE APPLICATIONS TACTICAL (SWAT) TEAM GET THE JOB DONE FOR YOU

Rather than managing multiple application development vendors for each type of software your company uses, or attempting to do all the work with limited IT resources, partner with All Covered's SWAT team to get the job done for some of your mainstream applications. Our experience shows that IT departments have too many projects at any given time with not enough hours in a day to complete them. As part of a maintenance agreement that helps you manage your IT budget, we can assist with anything from SQL server modifications to custom reporting, freeing your team's time to focus on those projects that move your business forward.

ALL COVERED

APPLICATION DEVELOPMENT SERVICES:

SHAREPOINT

- Permission management
- Workflows
- Page enhancements
- List/library modifications
- Server farm support
- Branding enhancements
- Site creation and modifications
- Site and subsite template creations
- Administration training

CUSTOM APPLICATIONS, REPORTING AND DASHBOARDS

- SQL database enhancements
- Customized report modifications
- New report creation based on your defined analytics
- Application design modifications
- Enhancements to existing application functionality
- New application and reporting features and functionality
- Support needs with Microsoft's new application pushes
- Analytics on application benefits

SQL SERVER

- Database administration
- Ensure SQL Server patch update management
- Manage and verify backups and data integrity
- Performance monitoring
- Creation of ad hoc queries
- Database documentation and disaster recovery planning
- Regulatory compliance

WEBSITE

- Updating content, branding or event lists
- Updating pdfs, videos and other documents
- Adding new pages for services or products
- Updating forms behavior/fields
- Changing application functionality
- Database updates; adding fields
- Adding reports to an existing custom application

SALESFORCE

- Salesforce administration
- Creation of reports and dashboards
- Training for Salesforce users
- Monitoring data quality
- Setting up validation rules for clean data
- Data imports management
- Data synching from Salesforce into other applications
- Automating processes using Workflow and Process Builder

DYNAMICS 365

- Data migrations
- Views and forms configuration
- KPI dashboards
- Outlook Email tracking
- Processes and flow development
- Lead tracking
- Marketing, service, and account Integration
- Administrator training and coaching

"My team and I have worked with All Covered for over ten years and have benefited from their expertise and flexibility in helping with our application needs. As application technology continued to change, All Covered's team of developers and engineers also adapted by recommending updated technology solutions to benefit our business. I do not hesitate to recommend the services of All Covered's Application Development team."

— Jeff, IT Director for a Fortune 500 Facilities Management Corporation



CRM systems, business intelligence, intranets, extranets, websites, mobile apps – many are crucial applications to operating a successful business today – and All Covered's application developers have a large breadth of experience to suit any client's individual and specific organizational needs.

Our SWAT Team Services can support your IT initiatives in a number of ways including ramping resources to avoid full-time resource additions during peak periods such as implementations. As our partner, you can decide when you need help in a particular month or quarter. We combine deep technology expertise in current development framework technologies and platform knowledge to customize existing apps and develop new ones. We can also help bring your in-house resources current on a chosen technology's functionality and administration.

Since tech adoption can pose a challenge in any organization, All Covered leads with a consultative approach in optimizing applications to business advantage and assists with knowledge transfer to aid in user acceptance throughout your organization.

We're here to help if you are:

- Considering a mobile app to communicate with your client and prospect base
- Looking to replace applications that are out of date or require frequent or time-consuming maintenance
- Wanting to find a partner to manage the complete or partial development lifecycle of a project
- Needing to augment an existing development team for short or long term projects
- Looking to formalize ideas or business requirements with a proof of concept before you invest in a new technology

Contact All Covered Toll-Free Nationwide at **866-446-1133** or visit **www.AllCovered.com**

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